Information Technology
Internet Navigation Communication Systems
Course Code # 3704
1 Credit

School Year	Student:		Grade:
	Teacher:	School:	
erm:FallSpring	Number of Competencie	es in Course: <b>58</b>	
	Number of Competencie	es Mastered:	
	Percent of Competencie	s Mastered:	

Prerequisites: Document Creation Design

earning	Expectations	Check the appropriate Mastery or Non-Mastery column	Mastery	Non-Mastery
1.1	Analyze the various aspects of communication used in business.			
.2	Dramatize the major types of verbal and nonverbal communication.			
1.3	Select and use modes of communication appropriate to specific situations.			
.4	Examine and overcome barriers to different methods of communication.			
Standar	d 2.0 The student will examine and apply the fundamentals of electronic com	munications.		
earning	Expectations	Check the appropriate Mastery or Non-Mastery column	Mastery	Non-Mastery
.1	Appraise telecommunications and the impact on a global business society.			
.2	Contrast and compare the evolving impact of telecommunications on business and	the consumer.		
3	Illustrate the development of computer technology.			
2.4	Describe the types of voice communications used for personal and business use.			
5	Analyze the importance of rapid, secure and efficient data access and transmission	1.		
.6	Examine the features of a telecommunications network.			
7	Evaluate the potential benefits and problems in the future of telecommunications.			
.8	Demonstrate what the Internet is and its uses.			
.9	Assess the structure of the Internet.			
2.10	Distinguish the impact of telecommunications on education.			

Learnin	g Expectations	Check the appropriate Mastery or Non-Mastery column	Mastery	Non-Mastery
3.1	Illustrate the terminology used with Web browsers on the Internet.			
3.2	Formulate a list of resources using a Web browser.			
3.3	Surf several sites and add sites to your <b>Favorites</b> or <b>Bookmark</b> list.			
3.4	Explain security and ethics of the Internet/intranet.			
3.5	Summarize Internet citations relating to a concise topic.			

## Standard 4.0 The student will use the writing process to create business documents to produce concise, effective and professional written communications.

Learning	Expectations Check the appropriate Mastery or Non-Mastery column	Mastery	Non-Mastery
4.1	Interpret the four basic activities in the pre-writing process (defining purpose, identifying audience, gathering information and organizing information).		
4.2	Establish a process for preparing business documents that includes a planning stage, writing stage, revising stage and proofreading stage.		
4.3	Write and design a document in a format (letter, memorandum, report, e-mail) that is appropriate for the type of correspondence.		
4.4	Write to inform, request, respond, sell and report.		

## Standard 5.0 Students will demonstrate the use of communication methods such as *e-mail*, *newsgroups*, *Usenet*, *mailing lists and chat rooms* on the Internet/intranet.

Learnin	g Expectations	Check the appropriate Mastery or Non-Mastery column	Mastery	Non-Mastery
5.1	Operate an e-mail account using folders and address books.			
5.2	Examine the terminology related to various communication methods.			
5.3	Demonstrate proper use of newsgroups, Usenet, mailing lists and chat rooms.			
5.4	Design electronic greetings.			
5.5	Research, evaluate and synthesize data from a variety of sources.			

## Standard 6.0 Students will examine and utilize research tools.

tations Check the appropriate Mastery various search engine resources and methodologies.  online reference information sources.  search engines to locate sites related to science, math, history, government and language topics.  or the Internet for occupational information sites.  or the Internet for various types of business and personal services.  sess the quality of information presented.  The student will demonstrate the process for transferring (uploading and downloading) data files.  The tations Check the appropriate Mastery rentiate between downloading and uploading.  pare and contrast shareware, freeware and limited use products.  or pagize the types of files such as compression, decompression and self-extracting.  The how files are transferred between computers (file transfer protocol - ftp).  Inguish between copyrighted and non-copyrighted resources on the Web.  The student will examine contemporary issues in business communication.		Mastery  Mastery	Non-Mastery  Non-Mastery
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nize a computer by using several file management functions, such as sharing, moving, saving and deleting files	S.		
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onstrate self-initiative through group projects.			
nine the value of leadership skills.			
rate image building and public relations techniques.			
ess decision-making skills.			
onstrate effective teamwork and group thinking applying conflict resolution techniques.			
onstrate parliamentary procedure skills through group activities.			
yze the goals and applies the principles of Business Professionals of America and/or Future Business Leaders o	of America.		
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Additional comments	S:	